



Hereby certify that this correspondence is being deposited with the U.S. Postal Service as Express Mail, Airbill No. EV482738799US, in an envelope addressed to: MS Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on the date shown below.

Dated: December 2, 2004 Signature: Susan Bloomfield

(Susan Bloomfield)

RECEIVED

DEC 07 2004

Technology Center 2600

Docket No.: 47524/P125US/10025004
(PATENT)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:
Dan Hammond

Application No.: 09/705,281

Art Unit: 2665

Filed: November 3, 2000

Examiner: D. C. Ho

For: **EXTENSIBLE INTERACTIVE VOICE
RESPONSE**

RECEIVED
DEC 13 2004
TC 1700

AMENDMENT IN RESPONSE TO NON-FINAL OFFICE ACTION

MS Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

INTRODUCTORY COMMENTS

In response to the Office Action dated September 3, 2004 (Paper No. 7), please amend the above-identified U.S. patent application as follows:

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims which begins on page 3 of this paper.

Remarks/Arguments begin on page 18 of this paper.